

BROOKLYN MEDICAL PRACTICE

TRIAGE SERVICE

ALL REQUESTS FOR SAME DAY APPOINTMENTS WILL NOW BE TRIAGED FROM 8.00am ONWARDS BY OUR NEW NURSE PRACTITIONER MELISSA LEAH

IF YOU PHONE THE SURGERY FOR A SAME DAY APPOINTMENT, RECEPTION WILL ASK YOU THE NATURE OF YOUR PROBLEM & PLACE YOU ON THE TRIAGE LIST FOR A RETURN TELEPHONE CALL

OUR NURSE PRACTITIONER WILL CALL YOU BACK TO ASSESS YOUR SYMPTOMS & DETERMINE IF YOU NEED AN 'URGENT' SAME DAY APPOINTMENT

OF COURSE THIS DOES NOT PREVENT YOU FROM MAKING A ROUTINE APPOINTMENT IN THE USUAL WAY

COMMON MINOR AILMENTS OUR NURSE PRACTITIONER IS ABLE TO HELP YOU WITH

Below is a list of common minor ailments which can be seen and treated by our Nurse Practitioner and do not need to be seen by a doctor.

URINE INFECTIONS / CYSTITIS

CONJUNCTIVITIS

THRUSH

IMPETIGO

WORMS

MILD ECZEMA

SORE THROAT

EARACHE

COUGH / COLD

SINUSITIS

MINOR SPRAINS

INGROWING TOE NAILS

VERRUCAE

ATHLETES FOOT

CONSTIPATION

HAYFEVER

INSECT BITES

EMERGENCY CONTRACEPTION

SUNBURN

Speaking to our Nurse Practitioner for advice will mean that your problem will be dealt with more appropriately and likely more quickly than our previous 'Sit & Wait' appointment system.